

## **ONCOURSE 2021-2022 ANNUAL REGISTRATION FREQUENTLY ASKED QUESTIONS**

### **Q: When can I complete the Annual Registration?**

A: Notifications will be posted to our website and social media sites when this process begins. Look for them at the beginning of March. This is the first time we are using this process. A parent or guardian will be required to login to their OnCourse Connect portal and validate the contact information for their students. Please note: Students will not be able to access the Portal until this has been completed!

**Parents or Guardians will need an OnCourse Connect account and will need to login at <https://www.oncourseconnect.com/sso/index/thescs>.**

### **Q: I am the guardian of a new student for the next school year. Will I be required to complete Annual Registration this year?**

A: If you are the guardian of a new student currently not enrolled, you will NOT be required to complete an annual registration update until the following school year. You must complete the *Intent to Attend form and provide appropriate proofs of residence* during the Open Enrollment period to secure your child's spot for next year. You can find this form and more information on our school website at [www.thescs.org](http://www.thescs.org).

### **Q: How can I get an account for OnCourse Connect?**

A: OnCourse Connect accounts are created automatically during the registration process. If you do not have an OnCourse Connect account you will need to contact, Ms. Reno at 225-570-8682 or email at [preno@thescs.org](mailto:preno@thescs.org).

### **Q: Once I complete the annual registration update, how long do I have to wait to know that my student is enrolled for the 2021/2022 school year?**

A: Student enrollment will most likely be released by SCCS in early June.

### **Q: I have more than one student at Slaughter Community Charter School, how do I complete the annual registration update for multiple students?**

A: All returning students in grades 7-12 should be linked to your OnCourse Connect account. After completing the annual enrollment update for the first student, you will be automatically directed to complete the annual enrollment update for any additional students. If you are missing students from your annual enrollment update, please email [preno@thescs.org](mailto:preno@thescs.org).

**Q: I am a student. Can I complete the annual registration update?**

A: No. The annual registration update is only available to parent and guardian accounts for OnCourse Connect. If your parent/guardian has not completed the registration update, you will not be able to access your student information via OnCourse Connect.

**Q: I completed the annual registration update, but I am not able to access OnCourse Connect?**

A: While there could be a technical reason for this, it is most likely because your account has been blocked. This could be something as simple as the school has determined more information is needed or it could be for reasons such as outstanding fines. If that's the case, please contact the SCCS Office to assist you in resolving the issue.

**Q: How can I secure assistance with OnCourse Connect?**

A: Please contact the SCCS Office if you need assistance. They are equipped to help with resetting passwords and certain other issues relative to logging into the system. Please be aware that at this time of year, we can experience high volumes of support requests. We thank you for your patience.